

Recognition of a Members Right of Privacy

At Goodyear Employees Credit Union, we believe the confidentiality and protection of member information is one of our fundamental responsibilities. While information is critical to providing quality service, we recognize that one of our most important assets is our members' trust. Therefore, the safekeeping of member information is a priority for the Credit Union.

This Information Helps Us

Goodyear Employees Credit Union collects, retains, and uses information about you only where we reasonably believe that it will help administer our business or provide products, services, and other opportunities to you. We collect and retain information about you only for specific business purposes. We use information to protect and administer your records, accounts, and funds; to comply with certain laws and regulations.

Accurate Information

We continually strive to maintain complete and accurate information about you and your accounts. Should you ever believe that our records contain inaccurate or incomplete information about you, please contact us with your concerns. We will investigate your concerns and correct any inaccuracies.

How is This Information Protected

Access to personally identifiable member information is limited to those with a business reason to know such information. Employees and Volunteers are educated on the importance of maintaining the confidentiality of member information and on these Privacy Principles.

Disclosure of Account Information

It is the Credit Union's policy not to reveal specific information about your accounts or other personally identifiable data to parties outside the Credit Union unless: 1) you request or authorize it; 2) the information is provided to help complete a transaction initiated by you; 3) the information is provided to a reputable credit bureau or similar information reporting agency; or 4) the disclosure otherwise is lawfully permitted or required by law (e.g., subpoena, investigation of fraudulent activity, request by regulator, etc.). We do not provide account or personal information to non-Goodyear Employees Credit Union affiliates for the purpose of independent telemarketing or direct mail marketing of any non-financial products or services of those companies.

The Type of Information We Collect

- Information we receive from you on an application or other forms.
- Information about your transaction with our affiliates, others or us.
- Information we receive from a consumer-reporting agency.

Business Relationships with Third Parties

When Goodyear Employees Credit Union conducts business with third parties, it requires its vendors and suppliers to maintain similar standards of conduct regarding the privacy of the personally identifiable member information provided to them.